

## **TERMS AND CONDITIONS**

I understand and acknowledge that by entering the premises and engaging in any of the services offered by Onyx Wellness

1. I assume all known, latent or anticipated risks;  
2. My participation at Onyx Wellness is purely voluntarily and no warranties or representations were made to me by its management to induce me to participate; 3. I shall assume full responsibility for myself and any of my guests and/or invitees; 4. I understand that Onyx Wellness does not evaluate or diagnose my health and I have received medical clearance prior to engaging in sauna and salt therapy activities; 5. Please note that salt and heat may harm electronics. Refrain from bringing electronics into the sauna or salt room. Onyx Wellness is not reliable for any damage to personal property.  
6. No clients under the age of 18 are permitted in a sauna unless accompanied by a supervising adult.  
7. The use of drugs or alcohol prior to or during the sauna or salt session may lead to dizziness or unconsciousness. 8. I have been advised of the following possible side effects after salt therapy: Dry or itchy throat, nasal drip, and increased coughing at the beginning. This is a natural part of the cleaning process of the respiratory system, during with the pollution, accumulated through a long time, and now loosened up by the salt, are expelled from even the deepest regions of the lungs. Such side effects should cease with the removal of pollution and pathogens. Skin irritation and dermal sensitivity may occur. In such a case, decrease the frequency of sessions. 9. The use of sauna or salt therapy is not intended to treat, cure or prevent any illness or condition. All medical conditions should be treated by a physician competent in treating that particular condition. Onyx Wellness assumes no responsibility for customers choosing to treat themselves; 10. All products and services provided by Onyx Wellness, including written information, labels, brochures and flyers as well as information provided orally or in any other medium of communication, have not been evaluated by the Food and Drug Administration and are not intended to diagnose, treat, cure or prevent any disease. For all your health concerns, please consult an appropriately licensed healthcare practitioner.

## **ONYX BOUTIQUE**

Due to the nature of our products, all sales are final.

## **SERVICE CANCELLATION POLICY**

If you need to cancel your appointment, please do so within 24 hrs of your scheduled start time. We understand that life gets busy and you may forget, which is why we give one free pass, to avoid being charged for your session. After you have used your one-time "forget" pass, your account will automatically be charged for the full amount of the service.

## **MEMBERSHIP CANCELLATION POLICY**

All memberships are purchased with a three month minimum. Memberships may be cancelled or frozen 3 months after your start date. In order to cancel your account, Onyx Wellness must receive a written notice 2 weeks prior to the requested cancellation date. If you would like to freeze your account for 1 to 3 months, you may do so by submitting a written notice to Onyx, 2 weeks prior to your requested freeze date. Each month your account is frozen, you will be charged a \$10 fee to hold your account, with the intention of re-starting again within the 1 to 3 month hold period.